

ARTICLE 4 : PURPOSES OF DATA COLLECTION

The data collected is used for:

- Managing orders and services
- Invoicing and accounting
- Communication with clients (email, phone)
- Managing the history of interventions and technical services
- Storing processed ECU files for traceability, after-sales service, and service improvement
- Complying with legal and regulatory obligations

ARTICLE 5 : DATA RETENTION

The Company retains:

- The history of services performed, including technical details and interventions carried out
- Processed ECU files, stored on a secure internal server, to ensure traceability of interventions and to provide effective after-sales support

Personal data is retained for a maximum period of 5 years following the last service or commercial interaction, unless a longer retention period is legally required.

ARTICLE 6 : DATA SECURITY

The Company implements all appropriate technical and organizational measures to protect personal data against destruction, loss, alteration, disclosure, or unauthorized access:

- Secure servers with restricted access
- Regular backups
- Controlled access to internal data
- Confidentiality obligations imposed on all personnel with access to data

ARTICLE 7 : USER RIGHTS

In accordance with the GDPR, each Client has the following rights:

- Right of access: to know which data is being processed by the Company
- Right of rectification: to correct inaccurate or incomplete data
- Right to erasure (right to be forgotten): to request the deletion of personal data, unless retention is required to fulfill legal or contractual obligations
- Right to restriction and objection: to restrict or oppose certain data processing
- Right to data portability: to retrieve personal data in a structured format

To exercise these rights, the Client may contact the Company by email at micka.presta@gmail.com. The Company will respond within a maximum of one month from receipt of the request.

ARTICLE 8 : DELETION OF USER DATA

The Client may request the deletion of their personal data at any time. This deletion:

- Does not include data necessary for invoicing, accounting, or compliance with legal retention obligations
- Does not apply to technical files (e.g., ECU files) required for technical follow-up or specific after-sales service requests, unless explicitly requested and mutually agreed upon by both parties

ARTICLE 9 : DATA SHARING

The collected personal data is exclusively used by the Company. It is not sold, exchanged, or transferred to third parties without consent, except in the following cases:

- Technical subcontractors (hosting, server maintenance, IT service providers) strictly within the scope of their assignments
- Legal obligations (administrative or judicial authorities)

ARTICLE 10 : COOKIES AND BROWSING DATA

The website www.micka-meca.com uses cookies strictly necessary for its proper functioning and to improve the user experience.

No personal data is collected for marketing purposes without the user's prior consent.

ARTICLE 11 : AMENDMENTS TO THE PRIVACY POLICY

The Company reserves the right to amend this Privacy Policy at any time.
New versions will be published on the website www.micka-meca.com, with the updated date clearly stated.

ARTICLE 12 : CONTACT

For any questions regarding the protection of your personal data:

SAS MiCka-Prestations - MiCka-MéCa

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